

3D Systems Leuven is looking for a motivated

DIRECTOR QUALITY OPERATIONS (M/F)

About 3D Systems Leuven

3D Systems Leuven, formerly LayerWise, is a dynamic and leading enterprise, specialized in 3D Printing of metal components. 3D Systems Leuven is not only a technology developer but also a technology user. This makes us a strong innovation partner for clients in the industrial, medical and dental sector.

With this technology, we build up material in layers using a high intensity laser until it becomes a solid product. Unlike conventional production techniques, this one does not render any material loss, nor does it require any tooling. It does however, enable the designers to manufacture very complex geometries which are not producible using the traditional techniques.

JOB DESCRIPTION

The Quality Assurance Director is responsible for the effective implementation of 3D Systems Quality Assurance processes for the Leuven office.

RESPONSIBILITIES

- Manage the selection and development of people, resources, and budgets necessary to perform the functions of the department.
- As part of the senior leadership team, take an active role in the day-to-day management of the site.
- Embrace the corporate values, behaviors and employee engagement tools of 3D Systems to build a high performing and fulfilling team atmosphere.
- Supports day-to-day operations of various quality assurance and quality control programs.
- Partners with internal stakeholders to ensure quality, compliance, customer satisfaction, patient safety, and continuous improvement.
- Supports internal and external audit activities, and functions as subject matter expert for the product complaints, capa root cause investigations and dispositions, and nonconforming materials processes.
- Updates and improves quality management system to be more efficient.
- Ensures alignment with corporate processes.
- Oversee team members responsible for in-process quality inspections and final inspections implicit with shipment of product and timely realization of revenue.
- Oversee team members responsible for the quality engineering activities related to the development of new contract manufacture products for various OEMs, including 3D printing as well as further post processing and general oversight of the QMS.
- Identify, analyze and report quality assurance metrics while embracing a kaizen approach to work
- Review and present compelling data, and issue cross functional actions as necessary during quarterly Management Review meetings.
- Support Manufacturing Department with manufacturing, component and non-conforming material investigations as well as participate on other designated engineering projects.
- Initiate and direct corrective actions to problems relating to product or process quality, such as complaint resolution, customer interface, audit findings, and regulatory action.
- Establish, implement, and maintain quality systems that will support the key strategies for the department with emphasis on continuous value improvements in total cost, quality, service, and innovation.
- Minimize customer complaints due to product quality through effective corrective action systems.
- Support department to maintain and improve overall efficiency of operations.

PROFILE

- Master degree, preferably in engineering

- 5-7 years of quality assurance experience, preferable in medical devices with orthopaedics experience; 2-3 years of quality assurance management is preferred with experience managing groups of individual contributors
- Experience with new product introduction processes and associated verification and validation testing
- Candidates with experience working within systems compliant with FDA QSR, European MDD/MDR, ISO 13485, AS/EN 9100 and other applicable ISO/EN standards will be prioritized
- Experience or exposure to 5S Systems is a benefit
- Statistical technique knowledge is a requirement
- Excellent written and verbal communication skills
- Excellent skills in managing tasks in a variety of projects
- Fluent in English

WE OFFER

- A challenging job in a young and dynamic team
- A competitive salary and additional non-statutory benefits
- Career opportunities in a global company with exponential growth

INTERESTED?

Please send your resume and motivation mail in English to:

BelgiumCareers@3dsystems.com